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FOR ALL TERRITORY SERVED

NOV 09 1992

P.S.C. KY No. 5

PUBLIC SERVICE COMMISSION

Sheet No. 6

TAYLOR COUNTY RURAL ELECTRIC COOPERATIVE CORPORATION

Cancelling P.S.C. No. 4

Sheet No. 6

RULES AND REGULATIONS

TERMINATION OF CONTRACTS BY CONSUMERS

Consumers who have fulfilled their contract terms and wish to discontinue service must give at least three (3) days notice in person, in writing, or by telephone, to that effect, unless contract specified otherwise. Notice to discontinue service prior to expiration of contract terms will not relieve consumer from any minimum or guaranteed payment under any contract or rate.

SERVICE INVESTIGATION CHARGE

A flat charge of twenty-five dollars (\$25.00) per trip during regular working hours or thirty-five (\$35.00) per trip after regular working hours shall be made for service investigations made at the customer's request, in cases where interruptions of service are not caused by failure of the Cooperative's facilities.

This charge is for all the Cooperative area regardless of the distance from the office. It is not intended to cover any repair to the consumer's facilities and is simply an investigation charge.

CANCELLED
MAR 26 2013
KENTUCKY PUBLIC SERVICE COMMISSION

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

DATE OF ISSUE DATE EFFECTIVE OCT 9 1992

ISSUED BY Barry L. Myers Manager PURSUANT TO 807 KAR 5:011, SECTION 9 (1) (Name of Officer) (Title) (Address) BY: Lisa Deller PUBLIC SERVICE COMMISSION MANAGER

FOR ALL TERRITORY SERVED

P.S.C. KY No. 5

Sheet No. 20

TAYLOR COUNTY RURAL ELECTRIC
COOPERATIVE CORPORATION

Cancelling P.S.C. No.

Sheet No.

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MAR 26 2013
KENTUCKY PUBLIC
SERVICE COMMISSION

RULES AND REGULATIONS

METER TESTS

All meters shall be checked for accuracy before installation. The Cooperative shall, at its own expense, make periodic tests and inspections of its meters in order to maintain a high standard of accuracy and to conform with the regulation of the Public Service Commission.

The Cooperative shall make a test of any meter upon written request of any customer if the request is not made more frequently than once each twelve (12) months. A meter test fee of twenty dollars (\$20.00) shall be paid at the time the written request for test is made. If the test show that the meter was more than two percent (2%) fast, the test fee shall be refunded.

If test results on a customer's meter show an average error greater than two percent (2%) fast or slow, the Cooperative shall immediately determine the period during which the error has existed, and shall recompute and adjust the customer's bill to either provide a refund to the customer or collect an additional amount of revenue from the underbilled customer. The Cooperative shall readjust the account based upon the period during which the error is known to have existed. If the period during which the error existed cannot be determined with reasonable precision, the time period shall be estimated using such data as elapsed time since the last meter test, if applicable, and historical usage data for the customer. If that data is not available, the average usage of similar customer loads shall be used for comparison purposes in calculating the time period. If the customer and the Cooperative are unable to agree on an estimate of the time period during which the error existed, the Public Service Commission shall determine the issue in accordance with 807 KAR 5:006, Section 10(2). The Cooperative shall not require customer repayment of any underbilling to be made over a period shorter than a period coextensive with the underbilling.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
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===== DATE OF ISSUE _____ DATE EFFECTIVE OCT 9 1992 =====

ISSUED BY Barry L. Myers Manager PURSUANT TO 807 KAR 5:011.
(Name of Officer) (Title) (SECTION 9.1)

BY: Sharon Sallee
PUBLIC SERVICE COMMISSION MANAGER

FOR ALL TERRITORY SERVED

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Sheet No. 35

TAYLOR COUNTY RURAL ELECTRIC
COOPERATIVE CORPORATION

Cancelling P.S.C. No.

Sheet No.

RULES AND REGULATIONS

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CONSUMER BILLING AND COLLECTING POLICY
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1. Each consumer should read his meter after receiving his previous month's bill, but not later than the 25th of each month. The consumer will mark the reading in the designated space on the billing card and send the stub with the meter reading with his check in payment for the previous month's bill to the Cooperative promptly.

2. Bills will be mailed to consumers about the 8th of each month. Failure to receive a bill does not free the consumer from obligation to pay the bill.

3. When making payments for accounts on which a bill was rendered, the consumer shall enclose the stub from the bill to assure proper crediting of payment.

4. All payments are due by the 25th day of the month.

5. On the first of the month, cut-off notices shall be prepared and mailed for all unpaid accounts.

6. On the 12th of the month, all accounts still unpaid from the previous month shall be disconnected.

7. "Estimated Bills" shall be rendered on accounts when no meter reading is received from the consumer. The consumer shall pay the "Estimated bill." Adjustments will be made for late reading only when the Cooperative Management considers an adjustment necessary.

8. Should a consumer consistently refuse to cooperate in reading his meter and mailing said readings in at the proper time, the Cooperative may read his meter for him and charge him thirty-five dollars (\$35.00) for reading his meter for him.

9. A fifteen dollar (\$15.00) fee will be charged for each check returned by the bank for insufficient funds, or

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MAR 26 2013
KENTUCKY PUBLIC SERVICE COMMISSION

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DATE OF ISSUE October 9, 1992 DATE EFFECTIVE October 9, 1992
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ISSUED BY [Signature] Manager (Name of Officer) (Title)
[Address]
OCT 9 1992

PURSUANT TO 807 KAR 5:011, SECTION 9 (1)
BY: [Signature]
PUBLIC SERVICE COMMISSION MANAGER

FOR ALL TERRITORY SERVED

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Sheet No. 31

TAYLOR COUNTY RURAL ELECTRIC
COOPERATIVE CORPORATION

Cancelling P.S.C. No.

Sheet No.

RULES AND REGULATIONS

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TERMINATION OR FIELD COLLECTION CHARGE

1. A twenty-five dollar (\$25.00) charge for regular hours or thirty-five dollars (\$35.00) for after regular working hours, may be assessed when a Cooperative representative makes a trip to the premises of a customer for the purpose of terminating service. The charge may be assessed if the Cooperative representative actually terminates service or if, in the course of the trip, the customer pays the delinquent bill to avoid termination. The charge may also be made if the utility representative agrees to delay termination based on the customer's agreement to pay the delinquent bill by a specific date. The Cooperative may make a field collection charge only once in any billing period.

2. Regular working hours are 8:00 AM to 5:00 PM Eastern Time, Monday through Friday, except on Legal Holidays when the office will be closed.

RECONNECT CHARGE

A reconnect charge of fifty dollars (\$50.00) for regular working hours or seventy dollars (\$70.00) for after regular working hours may be assessed to reconnect a service which has been terminated for non-payment of bills or violations of the Cooperative's rules or Public Service Commission regulations. Customers qualifying for service reconnection under 807 KAR 5:006, Section 15 shall be exempt from reconnect charges.

RETURN CHECK CHARGE

A returned check charge of fifteen dollars (\$15.00) may be assessed if a check accepted for payment is not honored by the customer's financial institution.

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DATE OF ISSUE _____ DATE EFFECTIVE OCT 9 1992

ISSUED BY Bang S. Myers Manager PURSUANT TO 807 KAR 5:011,
(Name of Officer) (Title) (Advisory Section 9(1))

BY: Sharon Walker
PUBLIC SERVICE COMMISSION MANAGER